VEHICLE BILL ADJUSTMENT POLICY

Pitt County Tax Administration policy follows N.C.G.S. 105-317.1(c) for appeals of value. The taxable value is a retail value provided by our valuation service – TEC VALUATION SERVICE. The TEC guide has been adopted by the NC Department of Revenue for use by The NC Department of Motor Vehicles and all counties in North Carolina.

For appeals of value on your vehicle, you have thirty (30) days prior to and thirty (30) days after the due date on your 'Invitation to Renew'. Appeals must be in writing and are granted for a one (1) year adjustment.

Appeals of value are reviewed for the following:

- 1. Excessive high mileage.
- 2. Vehicle Damage.
- 3. Salvage title.

Certified documentation must be attached. Examples are:

- 1. Inspection statement.
- 2. Oil change statement.
- 3. Copy of title.
- 4. Damage repair estimates (labor not included).
- 5. Insurance accident statement.

You have one (1) year from the date the tag is surrendered to request a proration on your vehicle bill for the following:

- 1. Ownership change.
- 2. Total/partial loss due to wreck.

Proper documentation must be attached. Examples are:

- 1. Bill of sale on dealership letterhead.
- 2. Notarized bill of sale from individuals.
- 3. Receipt on junk/salvage yard letterhead.
- 4. Proof vehicle has transferred to your insurance company.

If you move out of the state, you must provide documentation showing the date the vehicle was tagged in the new state. We encourage you to turn in your North Carolina plates to the North Carolina Department of Motor Vehicles and request a FS20 receipt.

Active duty military must provide a copy of their LES statement for the timeframe of the bill that needs to be released.